



0000099587

E.01345A-08.0172

ORIGINAL

RECEIVED

2009 JUN 19 A 10:08

June 16, 2009

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Chris Mays, Commissioner
Arizona Corporation Commission
1200 & 1300 W. Washington
Phoenix, Arizona

Dear Commissioner:

The increase in charges between April and May's bills for 468 kWh from APS is considerable. This is going to be a large increase as we move into the very hot months.

I can't dispute the difference between the kilowatts of April and May as I don't read the meter. However I am questioning the amount.

First if the A/C is on, it is set at 81 degrees. A/C is only turned on when the fans no longer keep the rooms comfortable. I was away from my condo from May 1-4; May 7-14; and 18-23 or 17 days total that means no A/C was on. The water heater has been off since the first surge of 100 degree days. The only items drawing electricity for the 14 days were a refrigerator that is two years old and the new 40 watt light bulb that is on every day from 5:15-10:45.

I have been aware of the negotiations that have been going on between you and APS for increased rates but a \$12.00 jump for less than 500 kWh's seems out of proportion.

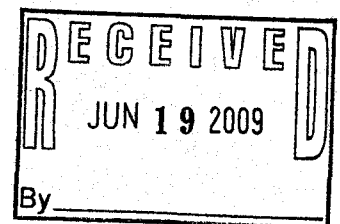
Sincerely,

Mary K. Marshall

Copy:APS

Arizona Corporation Commission
DOCKETED

DOCKETED BY



Your service plan: Standard Rate

Meter number: M86932
Meter reading cycle: 05

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.68
Delivery service charge	\$15.39 ^{1.31}
Environmental benefits surcharge	\$3.45 ^{2.6}
Federal environmental improvement surcharge	\$0.07 ^{0.1}
Competition rules compliance charge	\$0.16 ^{0.3}
System benefits charge	\$0.87 ^{1.2}
Power supply adjustment*	\$2.50 ^{5.0}
Metering*	\$2.40
Meter reading*	\$1.65
Billing*	\$1.86
Generation of electricity*	\$23.87 ^{6.75}
Transmission and ancillary services*	\$2.43 ^{4.9}
Transmission cost adjustment*	\$0.57 ^{1.2}
Interim rate surcharge	\$1.06 ^{2.1}
Cost of electricity you used	\$57.96 ^{12.06}

Taxes and fees

Regulatory assessment	\$0.11 ^{0.3}
State sales tax	\$3.32 ^{6.7}
County sales tax	\$0.41 ^{0.8}
City sales tax	\$0.00
Franchise fee	\$1.16 ^{2.3}
Cost of electricity with taxes and fees	\$62.96 ^{1.01}

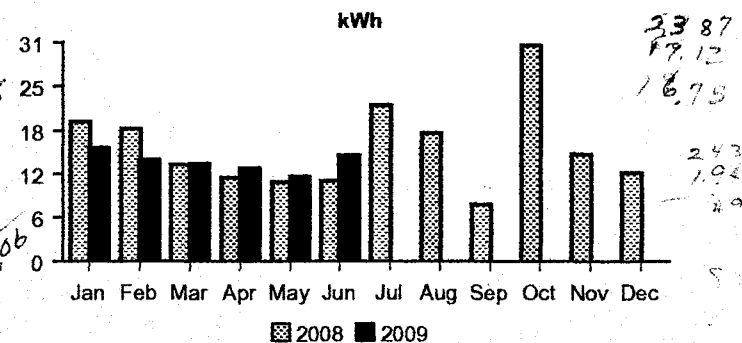
Total charges for electricity services \$62.96

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on Jun 5	7324
Meter reading on May 6	6856
Total electricity you used, in kWh	468 ^{13.07}

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	30	30
Average outdoor temperature	84°	71°	77°
Your total use in kWh	468	374	357
Your average daily cost	\$2.09	\$1.67	\$1.56

Your electricity bill
May 11, 2009

Mary K Marshall

Your account number
[REDACTED]

Your service plan: Standard Rate

Meter number: M86932

Meter reading cycle: 05

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.68
Delivery service charge	\$12.30
Environmental benefits surcharge	\$3.20
Federal environmental improvement surcharge	\$0.06
Competition rules compliance charge	\$0.13
System benefits charge	\$0.69
Power supply adjustment*	\$2.00
Metering*	\$2.40
Meter reading*	\$1.65
Billing*	\$1.86
Generation of electricity*	\$17.12
Transmission and ancillary services*	\$1.94
Transmission cost adjustment*	\$0.45
Interim rate surcharge	\$0.85
Cost of electricity you used	\$46.33

Taxes and fees

Regulatory assessment	\$0.08
State sales tax	\$2.65
County sales tax	\$0.33
City sales tax	\$0.00
Franchise fee	\$0.93
Cost of electricity with taxes and fees	\$50.32

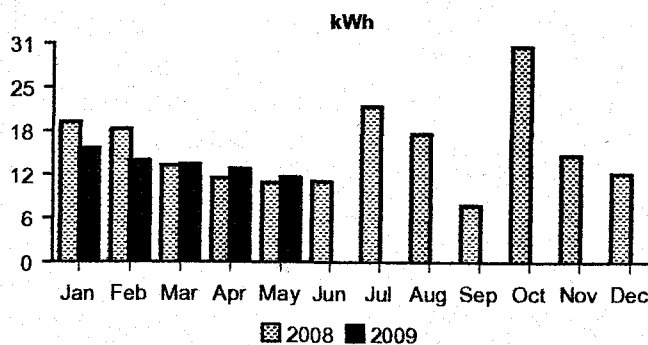
Total charges for electricity services \$50.32

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on May 6	6856
Meter reading on Apr 6	6482
Total electricity you used, in kWh	374

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	31	29
Average outdoor temperature	71°	63°	72°
Your total use in kWh	374	426	343
Your average daily cost	\$1.67	\$1.77	\$1.55